



# SANITARY CLEANING PROFICIENCY CERTIFICATE



How to -

- Improve sanitary cleaning standards
- Benefit from cost effective training and assessment
- Motivate and give recognition to those **directly engaged** on sanitary cleaning tasks

The BICSc Sanitary Cleaning Proficiency Certification Scheme (SCPC), at both stages of assessment, is designed to fill a need within the industry for the recognition of Sanitary Cleaners or Restroom Attendants. The scheme itself is a result of a collaboration between the British Institute of Cleaning Science (BICSc) and the British Toilet Association (BTA) following the recent 2005 World Toilet Summit in Belfast.

The scheme is also the natural focus for specialist Restroom Attendants and runs concurrently with and gives accreditation towards, the BICSc Cleaning Operators Proficiency Certification Scheme(s) (COPC for cleaning and FPCC for food premises plus others) which themselves, are intended to set an objective standard assessment of cleaning operatives in the cleaning industry.

In a similar way to these schemes, the SCPC scheme validates through the assessment of competence, the skills achieved by the individual following proper training that may be delivered in a multitude of methods. The SCPC scheme sets the minimum standard of competence that must be achieved by the Sanitary Cleaner or Restroom Attendant in the industry. The Sanitary Cleaner or Restroom Attendant who successfully undertakes and completes assessment in the SCPC and has been awarded a certificate, may be regarded as being fully trained and competent with respect to the skills they have been assessed on. It should be noted however that the SCPC is an assessment scheme and not a training scheme.

The SCPC assessment kit contains 12 of the activities most commonly carried out by Sanitary Cleaner or Restroom Attendants in the course of their work. This is an assessment of the Sanitary Cleaner or Restroom Attendant's ability to clean in a restroom environment.

## HOW DOES IT WORK?

The kit contains everything needed to operate the scheme in a simple, user friendly format.

The kit contains the following:

**ASSESSMENT CARDS** – The cards for the most commonly used tasks are included and each card details the resources and competencies needed to pass a given task.

The tasks covered are:

### Preliminary Certificate – Operators/Attendants

- ◆ BTA1 F6 Floor sweeping and refuse collection
- ◆ BTA2 F4 Control of body fluids, contamination and sharps
- ◆ BTA3 C2 Wall washing
- ◆ BTA4 D3 Sanitary ware cleaning (toilets, urinals, sinks, basins, replenishment of toilet requisites)
- ◆ BTA5 A2 Single solution mopping
- ◆ BTA6 C4 Pressure washing

### Full Certificate – Supervisors

To hold the Preliminary Certificate plus the following

- ◆ BTA7 AA1 Chemical competence
- ◆ BTA8 AA3 Storage of equipment
- ◆ BTA9 A6 Machine scrubbing and drying
- ◆ BTA10 C5 Graffiti removal
- ◆ BTA11 D1 Dust, damp wipe and wash
- ◆ BTA12 A15 Cleaning of stairs, landings, balustrades and handrails

**MARKING SHEETS** - for use with the above cards.

**CERTIFICATE REQUEST** - showing test results of successful candidates.

**BRIEFING NOTES** - to assist the person responsible for operating the scheme inside the organisation.

#### **The Scheme . . . . .**

- is simple and inexpensive to operate
- is designed to operate 'in house'
- is flexible - fits easily into existing training
- allows cleaning staff to take pride in their work through a certificate listing their acquired skills
- yields improved efficiency and better motivated staff
- provides visible evidence of training and standard achieved

**Highlights the professional standards of organisations employing qualified operators.**

#### **HOW MUCH DOES IT COST?**

The Kit is charged at £95.00 per copy Excl P&P and VAT.

Certificates are issued at one per stage at £12.50 Excl VAT.

Candidate registration - £3.00 Excl VAT.

The Moderators expenses incurred when setting up and auditing the scheme are charged in accordance with the rates advised. There are no hidden extras.

#### **WHAT TO DO**

- Contact BICSc for detailed information
- Decide to join the Scheme
- Buy assessment kit(s)
- Select appropriate tasks
- Arrange for centre approval\*
- Assessor competence\*
- Trainer competence
- Candidate competence
- Request certificates

\* This involves a Moderator visit.

### **The British Institute of Cleaning Science**

9 Premier Court, Boarden Close, Moulton Park, Northampton, NN3 6LF

Tel: 01604-678710

Fax: 01604-645988

E-mail: [info@bics.org.uk](mailto:info@bics.org.uk)

[www.bics.org.uk](http://www.bics.org.uk)