

The British Institute of Cleaning Science Cleaning Standards
Soft Floors, Vertical Surfaces and High Level

	ACCEPTABLE ON COMPLETION OF TASK	UNACCEPTABLE	ACCEPTABLE BETWEEN CLEANING TASKS
SOFT FLOORS			
1 (a) Spot Clean	Free from visible loose debris, dust, fluff and lint, removable stains and matter.	Build up of removable debris dust, fluff, lint, stains and matter. Accumulation of the above around soft floor edges and bases of furniture.	Debris arising from usage between cleans.
(b) Full suction clean	Free from visible loose debris, dust, fluff and lint. Overall even appearance.	Build up of removable debris, dust, fluff and lint. Accumulation of the above around soft floor edges and bases of furniture.	Debris arising from usage between cleans.
2 Deep clean	Free from impacted debris, dust fluff and lint. Overall bright appearance. Free from removable stains. Odour free.	Build up of impacted and loose debris. Removable stains. Unacceptable odour.	Debris arising from usage between cleans.
VERTICAL SURFACES AND HIGH LEVEL			
1 Dust	Free from visible loose debris, dust and cobwebs.	Build up of loose debris and dust on vertical surfaces and at points of contact with horizontal surfaces.	Debris arising from usage between cleans.
2 (a) Damp wipe / spot wash	Free from impacted debris, dust cobwebs and removable stains/graffiti.	Build up of impacted debris and dust on vertical surfaces. Removable stains.	Debris, dust and stains arising from usage between cleans.
(b) Damp wipe / full wash	Free from impacted debris, dust cobwebs and removable stains / graffiti. Uniform appearance.	Build up of impacted debris and dust on horizontal surfaces and at points of contact with horizontal surfaces. Removable stains, smears.	Debris, dust and stains arising from usage between cleans.