

The British Institute of Cleaning Science Cleaning Standards
General and Hard Floors

	ACCEPTABLE ON COMPLETION OF TASK	UNACCEPTABLE	ACCEPTABLE BETWEEN CLEANING TASKS
GENERAL			
Removal of loose debris	Free from litter, debris, dust and loose foreign matter	Build up of litter, debris, dust and loose foreign matter	Debris arising from usage between cleans.
Removal of impacted debris	Free from impacted debris e.g. chewing gum, labels etc.	Build up of impacted debris.	Debris arising from usage between cleans.
HARD FLOORS			
1 (a) Spot mop	Dry and free from spillages, removable stains, superficial marks and loose debris.	Build up of spillages, removable stains, superficial marks and loose debris.	Debris and spillages arising from usage between cleans.
(b) Full mop	Has uniformed appearance and is dry and free from spillages, removable stains, superficial marks and loose debris.	Build up of spillages, removable stains and superficial marks and loose debris. Having a non-uniform finish.	Debris and spillages arising from usage between cleans.
2 Scrub	Dry and free from removable stains, spillages, ingrained dirt, scuffmarks and impacted debris. Of uniform appearance.	Build up of removable stains, spillages, ingrained dirt, scuffmarks and impacted debris. Of non-uniform appearance.	Debris and scuffmarks arising from usage between cleans.
3 Buffish / polish	Dry and free from removable stains, spillages, scuff marks and debris. Has even sheen	Non-uniform appearance, build up of removable stains, spillages, loose debris and scuff marks.	Debris and scuffmarks arising from usage between cleans.